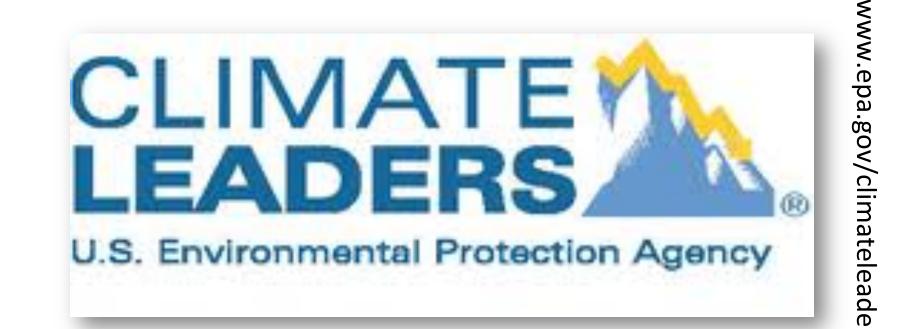
# LESSONS LEARNED FROM EPA'S CLIMATE LEADERS PROGRAM

## AN EVALUATION TO FORTIFY VOLUNTARY ENVIRONMENTAL INITIATIVES

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#### **ABSTRACT**

Tools for modeling the ideal design, implementation, and evaluation of a voluntary environmental program (VEP) are not yet comprehensive. This research contributed to such an instrument: a multidisciplinary "guiding framework" for VEPs that captures those primary characteristics correlated with program success. A recently cancelled Environmental Protection Agency (EPA) VEP called Climate Leaders is examined in a three-pronged approach: a meta-analysis of program evaluation theory, a review of guides and external reports on Climate Leaders, and interviews with former participants (partners and implementers) in the program. Results indicate that VEP terminations must be handled with more notice and better explanation than was Climate Leaders, and that environmental protection is best achieved by combining regulatory and voluntary methods which complement and buttress each other. EPA and other environmental organizations can best handle future and minimize wasted resources by heeding these recommendations and similar industry-vetted parameters.

#### INTRODUCTION

The US EPA was founded in 1970 and has seen many federal voluntary environmental programs (VEPs) rise and fall. These are canceled for reasons ranging from poor execution to a change in the administration's budget or political priorities. Such terminations can mean a loss of the resources hitherto invested by both the government and participants. Also, even overall strong programs that are deficient in one area or that are unexpectedly terminated can hurt the reputation of VEPs, thus weakening an important tool for environmental protection. Such an end could be mitigated or prevented by tools to better design and evaluate voluntary environmental programs, specifically at the federal and regional level. This need would be met by a guiding framework that captures all of the characteristics known to correlate with success of VEPs, and which addresses both the design and implementation phases of a program. This measure would help avoid prematurely terminated programs and wasted resources.

#### **METHODS**

- Evaluation Theory Meta-Analysis Surveyed existing evaluation methods from organizational literature and incorporating resources from EPA Evaluation Support website. Researched scholarly journals and publications.
- Climate Leaders Program Information Reviewed EPA websites, agency and NGO publications, and articles about Climate Leaders and similar VEPs.
- •Interviews

Conducted interviews with former Climate Leaders implementers (EPA employees) and "partners" (participating organizations and businesses). Fourteen formal interviews were conducted total, each of which addressed all of the standardized interview questions: 4 implementers, 10 partners. Additional "informational" interviews that did not adhere to the same standard of consistency were not included in the interview analysis portion of analysis. The questions were based on the literature review, and finalized according to guidance from EPA professionals with experience implementing VEPs.

#### **INTERVIEW QUESTIONS**

- 1. What was your role in Climate Leaders?
- 2. To your knowledge, how was the performance of this program tracked during its existence?
- According to what specific criterion would you personally have judged the success or failure of this program (if you were a manager in EPA)?
- 4. For Climate Leaders, how do you define success?
- 5. What was your overarching impression of the program: was it a success or a failure according your experience?
- 6. What qualities for success do you think this program exemplified, if any?
- 7. If you had to choose a single attribute, what was the main reason this program was a success/failure?
- 8. What specific qualities for success do you think this program lacked, if any? (e.g. How could this program have been improved?)
- 9. Do you think others with your role had the same experience with this program?
- 10. Do you think others in a different role had the same experience with this program?
- 11. Anything else to add?

### **ANALYSIS + DISCUSSION**

#### •VEPs in US

EPA traditionally relied on regulation to force responsible environmental stewardship, but it has struggled against budget cuts and limited funding allocated by congress. One way to increase efficiency was through VEPs, which are collaborative arrangements between firms, regulators, or other third parties in which firms voluntarily commit to actions that improve the natural environment. They encourage rather than mandate businesses and other organizations to adopt environmentally protective measures. Incentive and market-based schemes lower administrative costs.

•Climate Leaders

Centralized at EPA headquarters with minimal outreach to Regional offices, and only 4 full-time staff at any given time. Was a remarkably well-oiled and wellregarded initiative until ending in 2010. Partners committed to delivering a GHG inventory, emissions reduction goal, management plan, data, and publicity. EPA provided recognition, technical assistance, and credibility.

#### **CONCLUSION**

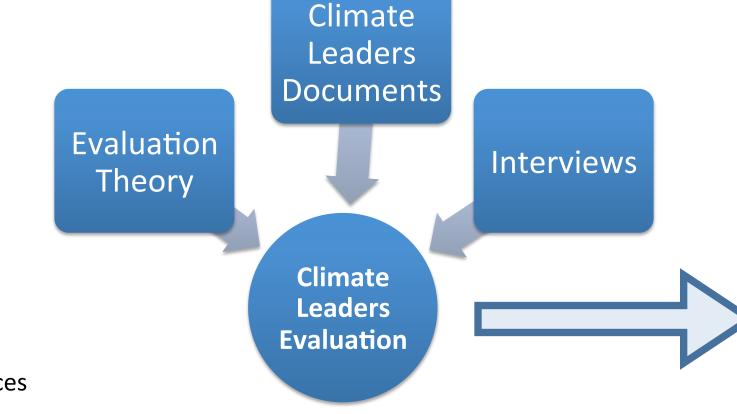
CONCLUSION	
Strengths	Weaknesses
Assistance for data	Consultants not
collection and	familiar with
accounting	industries
Aggressive goals and	Goals did not evolve
rigorous	with growing
requirements	program
Great membership	Unable to bring
traction and numbers	laggards along
High level partner	Terminated before
engagement	the bar was raised
Clear expectations	Too much flexibility
Prepared partners for	Did not have
regulation	external auditing
Feeling of	Not enough
cooperation and	meetings and
family within industry	conference calls
Committed and	Ended before
knowledgeable staff	regulation
Technical expertise	Inefficient assistance
Celebrated success	No defined
publicly	beginning or end
National scale	Termination right
emissions awareness	after many partners
and reduction	invested
Carbon management	Understaffed and
into business world	unsustainable
Knowledge-sharing	No replacement
outside competitive	now for sharing and
arena	guidance
Transparent and	Deficient analysis of
robust	program numbers
Showed what VEP	Termination
can accomplish	reduced faith in

## **REGARDING VEPs**

- Create program lifelines up front, including exit strategy
- Analyze growth potential of program and staff accordingly
- phases) and provide alternative resources to take program's place

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# **RECOMMENDATIONS TO EPA**

- Implement a termination slowly (in
- Assistance more in bulk and less one-on-one

VEPs

- Analyze program numbers to understand full effect of program
- Use consultants with industry experience

